



September 2016

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Tips, infographics, & articles for you to share with your customers. Association notices. Education info.

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Interim Committee hearing was held on August 30-31 at the State Capitol.

This hearing focused on reviewing interim study bills and recommendations, reviewing proposed bill language and concepts from various state agencies and identifying key issues for the upcoming session.

The Commissioner of Securities and Insurance, Monica Lindeen, presented the department's list of proposed bills.

Click here to review the entire list of 14 bills.

The last Economic Affairs The key bills that may impact P&C agents and their customers include:

- Air ambulance issues
- **NAIC Model Legislation**
- Licensing changes for General Agents
- Prohibit the use of \$0 claims for policy cancellation and renewal
- Workers compensation presumptive illness claims for first responders

There is no doubt that other important insurance related bills will emerge and I will keep you appraised of future developments.

38 reasons you need to be at the annual conference

There's a lot going on at the first-ever joint conference with the Montana PIA and the Independent Insurance Agents of Montana on October 3-5, 2016 in Missoula.

Concurrent Professional Development tracks for agency owners and producers (*How to Create an Exceptional Workforc*e and *The Two Skills You Need to Become a Successful Producer*).

Concurrent technical training for Personal Lines and Commercial Lines (*Has Personal Lines Become a Commodity?* and *Demystifying the Surplus Lines Monster*).

Session with Monica Lindeen, Commissioner of Securities and Insurance

The latest Legislative Update seminar (with a teaser of upcoming session hot issues!)

Poker and Golf Tournaments

A hike to the M, trip to the Elk Country Visitor Center, or tour of the Montgomery Distillery.

register here

And Montana's largest insurance industry tradeshow:

- 1. Affinity Healthcare Programs
- 2. All Risks, Ltd.
- 3. AmWINS
- 4. Austin Mutual Insurance Company
- 5. Big Sky Underwriters
- 6. Bjornson/Sentinel E&L
- 7. Builder's and Tradesmen Insurance Services
- 8. Burns & Wilcox
- 9. Capital Premium Financing
- 10. Cochrane & Company
- 11. Concorde General Agency
- 12. Dayspring Restoration
- 13. Employers
- 14. Farmers Alliance Mutual Insurance
- 15. FreedomCare
- 16. GST Software Inc.
- 17. Hallmark Specialty Personal Lines
- 18. HCIT
- 19. Houston International Insurance Group
- 20. IBQ Systems
- 21. IIAM/PRIM/MIEF
- 22. Imperial PFS
- 23. Kemper Personal and Commercial Lines
- 24. Liberty Mutual Insurance
- 25. McNeil & Company
- 26. Montana State Fund
- 27. Mountain Commercial Specialists
- 28. Nationwide
- 29. Prime Insurance Company
- 30. Professional Insurance Agents Western Alliance
- 31. Progressive Insurance
- 32. Risk Placement Services, Inc.
- 33. Safeco Insurance
- 34. Safehold Special Risk
- 35. Safelite Auto Glass
- 36. The McGowan Companies
- 37. Travelers
- 38. XDimensional Technologies

What's important to you is important to us.



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Nationwide was founded in 1926 to help farmers insure their vehicles, but our members' needs quickly evolved — as they continue to evolve today. Over the past 90 years, our company has grown into one of the largest insurance companies in the country. What hasn't changed? Our commitment to one fundamental principle: that we can do more together than we can do alone.

As we've grown, we've taken a thoughtful approach to building relationships, focusing on offering the right level of consultation, compensation and benefits to agencies. These strong relationships empower you to grow your business with Nationwide — and to be rewarded for success.

Today, we have come together as One Nationwide — which has expanded even further our ability to offer a broad portfolio of flexible options so our agency partners can solve for a wide range of customer needs. Today, we're so much more than automobile insurance. We're a diversified insurance and financial services organization serving consumers and businesses from coast-to-coast.



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- #7 Commercial Carrier⁴
- #7 U.S. Home Insurer⁴
- #8 U.S. Auto Insurer⁴

- Fortune Magazine, 2015
- ² A.M. Best, 2015
- ³ Nationwide Annual Report, 2015
- ⁴ A.M. Best, 2014 DWP. Based on premiums written
- ⁵ Conning, 2014. Conning Strategic Study: The Small Business Sector for Property-Casualty Insurance: Market Shift Coming



To learn more about our strong commitment to consumers and businesses and our breadth of products to support your agency, contact Scott Welch at welchs12@nationwide.com.



The Big "I" Legislative Committee Wants You

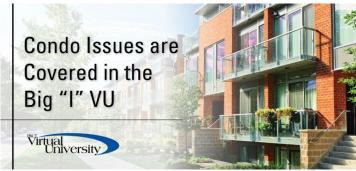
With the 2017 Legislative Session right around the corner, we are seeking volunteer leaders to serve on the Big "I" Legislative Committee. The main responsibility of the committee is to review pending and active bills and to work with committee members to form the position of the Independent Insurance Agents' Association of Montana.

The time commitment includes participating on a conference call every two weeks or as needed on crucial issues, to review insurance related bills and provide input to the process. My commitment as the lobbyist for the association is to provide members with concise information and perspectives on the legislative process and specific bills.

Interested insurance professionals should provide a bio, including your area of expertize, and a summary as to why you are interested in serving on the committee. The association President will consider interested individuals and make committee appointments as the session nears.

If you have any questions or would like to discuss further, please contact Bob Biskupiak at the association office 406-442-9555, extension 102, or via email to bbiskupiak@iiamt.org.

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A Legacy Lives on Through the Rick Mart Scholarship Fund

Rick Mart was a beloved Past President of the Montana Big "I". He served the association for many years as a volunteer leader on the IIAM, MIEF and PRIM board of directors. Sadly Rick passed away from cancer in early 2012, but his legacy lives on though the Rick Mart Scholarship Fund.

Rick was passionate about getting Young Agents involved with their association and a scholarship in his name was established to fund young agent's involvement in the insurance industry.

The scholarship is designed to offset attendance costs for young agents attending their first annual convention or Young Agents Leadership Conference. If you are a young agent planning to attend an association

event, we encourage you to apply for the scholarship.

For those of us that knew Rick, now is time to contribute to this very important purpose. As insurance professionals we all



agree that the number one threat is the aging of our work force. We look for many ways to bring new talent into our industry. Donating to the Rick Mart Scholarship Fund is an investment in our future.





The Common Good: Industry Responds to Home-Sharing Exposures by Jacquelyn Connelly

If you have homeowners and renters clients who occasionally rent out their homes to guests through home-sharing services like Airbnb, HomeAway or FlipKey, you know they face unique exposures that traditional personal lines policies don't cover.

While most homeowners policies allow insureds to rent part of their home occasionally, they usually don't provide coverage for theft and only offer limited coverage for furnishings. And when a homeowner rents space to two or more boarders—or rents their entire home—coverage becomes a serious problem.

To respond, insurance companies are developing a variety of unique coverage solutions for your home-

sharing clients. As peak vacation season continues this month, here are a few ways to help them find the coverage they need. read full article

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Related Articles:

From the Front Lines: Homeowners

During her former career as a financial adviser, Debbie Reynolds saw firsthand the importance of insurance. Now an independent agent, Reynolds takes great pride in helping a client protect their biggest investment: their home.

<u>Do Your Home-Sharing clients Understand</u> Their Coverage Gaps?

While the popularity of home sharing is undeniable, at least one aspect of the disruptive trend poses major concerns: insurance coverage—or lack thereof.

You have goals.

Nationwide® has independent solutions to help you meet them.

Whether you're looking to build, grow or sell your agency, Nationwide offers you choice when it comes to independent solutions and partnership opportunities.





For more information, contact Scott Welch at 406-396-2237.

Not all Nationwide affiliated companies are mutual companies and mutual companies and not all Nationwide Mutual Insurance Company, NPO-0627A0 (06/16)



Tidbits & **Fun Facts**

MONTANA INSURANCE **SUMMIT**

Registration is now open for the 2016 Montana Insurance Summit -- Insight to Oversight: National **Insurance Trends From** State Commissioners.

It's Wednesday, Sept. 21, at

the Big Horn Resort in Billings, Mont.

This event will feature state insurance commissioners from around the country and provide insight into insurance issues that are currently being discussed at the national level. Topics will include cybersecurity; health insurance; legislative and air ambulance updates; big data; long-term care, and more.

The all-day event is hosted by Montana Commissioner of Securities and Insurance Monica Lindeen. It's open to all insurance industry professionals, as well as to all those who serve the industry. The registration fee is just \$26. More information and registration is available here, or contact Jodi Medlar at (406) 444-3566.

NFIP: CHANGE, CHAOS, AND CONFUSION

October 27, 2016

11:00 to 1:00 p.m.

Cost: \$59



In this 2-hour webinar, David "BBQ Boy" Thompson of the Florida Association of Insurance Agents teams up with Chris "The Big Gun" Heidrick of Heidrick and Company in Sanibel Island, Florida will do their best to cut through some of the confusions of the NFIP and help you navigate some of the recent and future changes. (Filled for 2 CE in MT, however, approval cannot be guaranteed.) Return to table of contents



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IMPROVEMENTS TO OUR E&O PROGRAM

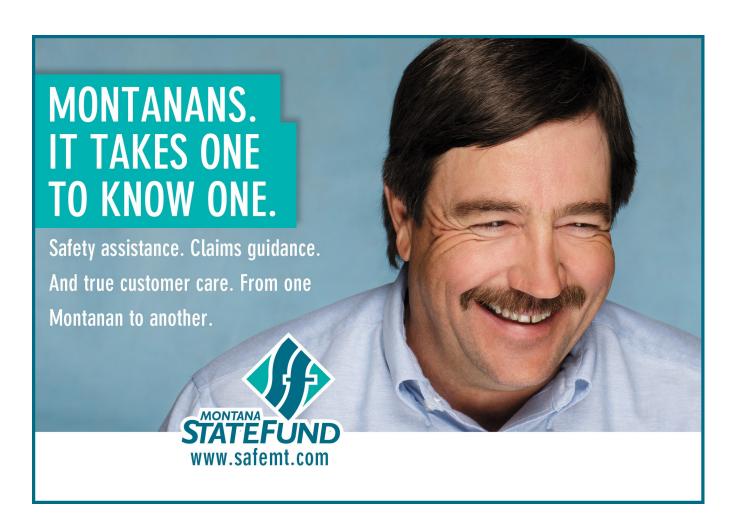
The Big "I" Professional Liability program is designed by agents, for agents, and for over 30 years we've "had your back" with the largest and most stable agents E & O program available.

Our Big I member exclusive policy is now offering new and expanded enhancements that elevate coverages.

- Increased Catastrophe Extra Expense Coverage
- Greater Loss of Earnings Coverage

- Broadened Regulatory Defense Coverage
- New Crisis Management Coverage
- Increased Breach of Data Coverage
- Improved Termination of Coverage
- Amended Insured vs. Insured Coverage
- Attractive Deductible Reduction Feature

For more information contact Kerri Emmons at (406) 442-9555 extension 105 or kemmons@iiamt.org.



Home Business Insurance

Garagekeepers Coverage

Protecting your customers from loss or damage to vehicles in their care, custody or control.

This unique, optional coverage provides protection for your insureds while their customers' autos are in their care, custody or control.

Coverage is provided for comprehensive and collision causes of loss at \$30,000 or \$60,000 limits.

Choices of coverage range from Legal Liability up to Direct Primary Coverage.

Automobile liability coverage is not available with this optional coverage; however, it does provide for physical damage to customer vehicles (subject to exclusions and limitations).



The RLI Home Business Insurance Program available through the IIAM offers the following business classifications that would benefit from Garagekeepers Coverage:

- · Car Detailer #93
- Upholsterer #100
- Vinyl/Leather Repair #129
- Vinyl Lettering #149
- Windshield Repair #90

For more information contact Joni Pancoast at (406)
442-9555 extension 104

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EDUCATION CALENDAR

click on course name to register

Event Name *pending approval	Date	CE	Location
Insurance and BBQ - The Hidden Connection	9/20/2016	3	Webcast
Environmental Strategist Part 2 - Strategies for Managing Environmental Exposures	9/20/2016	1	Webcast
Dueling Additional Insured Endorsements	9/22/2016	1	Webcast
Commercial Casualty I (CISR)	9/29/2016	7	Bozeman
Environmental Strategist Part 1 - Managing Environmental Exposures	10/4/2016	1	Webcast
Homeowners Section I Part 2 Just Added!	10/10/2016	2	Webcast
Homeowners Section II Part 1 Just Added!	10/11/2016	2	Webcast
Homeowners Section II Part 2 Just Added!	10/12/2016	2	Webcast
Relieve Stress with Time Management and Workflow (Sales Teams)	10/11/2016	1	Webinar
Creating a Multi-Generational Workflow (Leadership)	10/11/2016	1	Webinar
Insuring Commercial Property (CISR)	10/13/2016	7	Helena
Homeowners Section I Part 1 Just Added!	10/14/2016	2	Webcast
Insurance and BBQ - The Hidden Connection	10/18/2016	3	Webcast
Commercial Lines Claims That Cause Problems	10/20/2016	2	Webcast
2015 Legislative Changes to Insurance Statutes	10/20/2016	1	Webinar
Dueling Additional Insured Endorsements	10/21/2016	1	Webcast
Environmental Strategist Part 2 - Strategies for Managing Environmental Exposures	10/25/2016	1	Webcast
Home Based Business Exposures	10/27/2016	2	Webcast
Commercial Casualty II (CISR)	10/27/2016	7	Missoula
Environmental Strategist Part 1 - Managing Environmental Exposures	11/1/2016	1	Webcast
Ethics	11/2/2016	3	Billings
2015 Legislative Changes to Insurance Statutes	11/2/2016	1	Billings
Commercial Multi Lines Institute (CIC)	11/2-5/2016	20	Billings
Homeowners Section I Part 1 Just Added!	11/7/2016	2	Webcast
Homeowners Section I Part 2 Just Added!	11/8/2016	2	Webcast
Dueling Additional Insured Endorsements	11/14/2016	1	Webcast
Insurance and BBQ - The Hidden Connection	11/15/2016	3	Webcast
COPE - Property Underwriting and Effective Loss Control	11/16/2016	2	Webcast
Homeowners Section II Part 1 Just Added!	11/16/2016	2	Webcast
Homeowners Section II Part 2 Just Added!	11/17/2016	2	Webcast
Personal Residential (CISR)	11/17/2016	7	Missoula
2015 Legislative Changes to Insurance Statutes	11/17/2016	1	Webinar
Environmental Strategist Part 2 - Strategies for Managing Environmental Exposures	11/29/2016	1	Webcast
Environmental Strategist Part 1 - Managing Environmental Exposures	12/6/2016	1	Webcast
Referral Lead Generation in 2017 (Sales Teams)	12/6/2016	1	Webinar
Interview Tips to Find Your Top Hires in 2017 (Leadership)	12/6/2016	1	Webinar
Commercial Casualty I (CISR)	12/6/2016	7	Great Falls
Environmental Strategist Part 2 - Strategies for Managing Environmental Exposures	12/13/2016	1	Webcast
Home Based Business Exposures	12/13/2016	2	Webcast
Commercial Lines Claims That Cause Problems	12/14/2016	2	Webcast
Homeowners Section I Part 1 Just Added!	12/13/2016	2	Webcast
Homeowners Section I Part 2 Just Added!	12/14/2016	2	Webcast
Homeowners Section II Part 1 Just Added!	12/15/2016	2	Webcast
Homeowners Section II Part 2 Just Added!	12/16/2016	2	Webcast
Dueling Additional Insured Endorsements	12/20/2016	1	Webcast
Insurance and BBQ - The Hidden Connection	12/20/2016	3	Webcast